

## **Rubenstein Dental Group New Confirmation Policy**

Patients will be required to leave us with their email addresses and cell phone numbers so that we can, as a courtesy, remind them of their appointments.

Due to the excessive cancellations and no shows, we unfortunately have to implement a \$50.00 charge for those patients who do not give at least 24 hours notice before cancelling their RESERVED appointment times.

It is important that our patients know that we see only one patient at a time and that when they make their appointments, that time is reserved for them and the doctor. If the appointment is cancelled last minute, the time is lost, the doctor sits idle, and it keeps someone who could have used the appointment out of the schedule. We hope that you can understand our predicament. As mentioned before, we will provide you with a reminder via call, text, or email to make sure that patients do not forget their reserved appointments.

Thank you for your understanding and cooperation.  
Brian, Christina, and Harvey

I have read the policy above and agree to the terms:

Sign \_\_\_\_\_

Print \_\_\_\_\_

Email \_\_\_\_\_

Cell Phone \_\_\_\_\_